## **Mozilla Firefox (10 and above) Browser Settings**

1. Have subscriber click on "Tools" and go to "Options"

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	<u>Options</u>	

Or click on the Firefox drop down menu and click on "Options" to open another menu and then "Options" again.



2. Under the "Content" icon, you will **check mark** "Block pop up windows", "Load images automatically" and "Enable JavaScript".

3. Click the "Exceptions" button to the right of the "Block pop up windows" option and enter the billpay site, <u>https://www.billpaysite.com</u> and click the "allow" button.

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4. While still under the content tab, at the bottom will a section called language, click on "Choose" and double check to ensure that "English/United States" is the first language listed.

Web pages are sometimes offered in more than Choose languages for displaying these web pag preference.	one language. Jes, in order of
Languages in order of preference:	
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OK Cancel	Help

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5. Next select the Privacy Icon. The setting within 'History' should read Firefox will: *Use custom settings for history*.

6. Check mark the "Accept cookies from sites" and "Accept third-party cookies" option. They may select the option to keep until "I close Firefox" or "they expire".

Options							
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7. Click on the "Advanced" icon, then "Network" tab. To empty the cache, Click on the "Clear Now" button under the "Cached Web Content" area.

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Offline	Web Cont	ent and Use	r Data				
Your ap	plication	cache is curr	ently using 0 by	tes of disk	space	Clear	r <u>N</u> ow
🔽 Tel	l me when	a website a	sks to store data	for offline	use	Except	tions
The fol	lowing we	bsites are all	owed to store d	ata for offli	ne use:		
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8. Still under the "Advanced" Icon, click on the "Encryption" tab. Ensure that "SSL 3.0" and "TLS 1.0" are both checked.

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9. Click "OK" and refresh browser.